



CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: ROBERT WILFLEY Completion date: 5-14-2006
 Address: Home phone:
 Work phone: _____

I. How do you feel about the PAINTING we did for
 Exterior Interior Both (please mark one) **Very happy** **Unhappy**
 5 4 3 2 1

Comment: Did very good job

II. Please rate the PAINTERS:

Courteous and knowledgeable?	5	<input checked="" type="checkbox"/> 4	3	2	1
Hard working?	<input checked="" type="checkbox"/> 5	4	3	2	1
Neat and orderly job-site?	<input checked="" type="checkbox"/> 5	4	3	2	1
Attention to detail?	<input checked="" type="checkbox"/> 5	4	3	2	1
Clean-up upon job completion?	5	<input checked="" type="checkbox"/> 4	3	2	1

Comment: Very consciensious. Made sure things were right.

III. Please rate MASTER PAINTING CO., LLC

How was our answering service?	5	<input checked="" type="checkbox"/> 4	3	2	1
Returned your calls quickly?	5	<input checked="" type="checkbox"/> 4	3	2	1
Met deadlines and kept appointments?	5	4	<input checked="" type="checkbox"/> 3	2	1
Answered questions / addressed problems promptly?	5	<input checked="" type="checkbox"/> 4	3	2	1
Polite, courteous and knowledgeable?	<input checked="" type="checkbox"/> 5	4	3	2	1

Comment: Not always timely

IV. Would you use MASTER PAINTING CO., LLC in the future? YES NO
 May we use you on our reference list? YES NO

Client Signature Robert Wilfley Date 5-14-2006



CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: Luke Bachman Completion date: 2-5-13
 Address: Home phone:
 Work phone: _____

I. How do you feel about the PAINTING we did for

	Very happy	Unhappy
<input type="checkbox"/> Exterior	5 4 3	2 1
<input checked="" type="checkbox"/> Interior	5 4 3	2 1
Both (please mark one)		

Comment: They did a great job and any problems were fixed to my liking

II. Please rate the PAINTERS:

	Good	Poor
Courteous and knowledgeable?	5 4 3	2 1
Hard working?	5 4 3	2 1
Neat and orderly job-site?	5 4 3	2 1
Attention to detail?	5 4 3	2 1
Clean-up upon job completion?	5 4 3	2 1

Comment: Painters were not fast but did a great job I would recommend them to anybody.

III. Please rate MASTER PAINTING CO., LLC

	Good	Poor
How was our answering service?	5 4 3	2 1
Returned your calls quickly?	5 4 3	2 1
Met deadlines and kept appointments?	5 4 3	2 1
Answered questions / addressed problems promptly?	5 4 3	2 1
Polite, courteous and knowledgeable?	5 4 3	2 1

Comment: _____

IV. Would you use MASTER PAINTING CO., LLC in the future? YES NO
 May we use you on our reference list? YES NO

Client Signature Luke Bachman Date _____



CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: Jason Ehle Completion date: 1/19/13
 Address: Ca Home phone: cell
 Work phone: _____

I. How do you feel about the PAINTING we did for
 Exterior Interior Both (please mark one) Very happy 4 3 2 1 Unhappy

Comment: Amazing job at an amazing price

II. Please rate the PAINTERS:

	Good			Poor
Courteous and knowledgeable?	5	4	3	2 1
Hard working?	5	4	3	2 1
Neat and orderly job-site?	5	4	3	2 1
Attention to detail?	5	4	3	2 1
Clean-up upon job completion?	5	4	3	2 1

Comment: Got everything and even fixed things I did not mention during their prep work

III. Please rate MASTER PAINTING CO., LLC

	Good			Poor
How was our answering service?	5	4	3	2 1
Returned your calls quickly?	5	4	3	2 1
Met deadlines and kept appointments?	5	4	3	2 1
Answered questions / addressed problems promptly?	5	4	3	2 1
Polite, courteous and knowledgeable?	5	4	3	2 1

Comment: Called me back right away every time and was on time to every appointment we made

IV. Would you use MASTER PAINTING CO., LLC in the future? YES NO
 May we use you on our reference list? YES NO Prefer not but may if want to

Client Signature Jason Ehle Date 1/19/13



CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: Jose A Villazana Completion date: OCT-28-11
 Address: Home phone:
 Work phone: _____

I. How do you feel about the PAINTING we did for

	Very happy				Unhappy
<input checked="" type="checkbox"/> Exterior	5	4	3	2	1
Interior					
Both (please mark one)					

Comment: _____

II. Please rate the PAINTERS:

	Good				Poor
Courteous and knowledgeable?	5	4	3	2	1
Hard working?	5	4	3	2	1
Neat and orderly job-site?	5	4	3	2	1
Attention to detail?	5	4	3	2	1
Clean-up upon job completion?	5	4	3	2	1

Comment: _____

III. Please rate MASTER PAINTING CO., LLC

	Good				Poor
How was our answering service?	5	4	3	2	1
Returned your calls quickly?	5	4	3	2	1
Met deadlines and kept appointments?	5	4	3	2	1
Answered questions / addressed problems promptly?	5	4	3	2	1
Polite, courteous and knowledgeable?	5	4	3	2	1

Comment: _____

IV. Would you use MASTER PAINTING CO., LLC in the future? YES NO
 May we use you on our reference list? YES NO

Client Signature Jose A Villazana Date OCT-28-11



CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: Neiya Sarikova Completion date: 9/5/11
 Address: Home phone:
GH Work phone:

I. How do you feel about the PAINTING we did for

<input type="checkbox"/> Exterior	<input type="checkbox"/> Interior	<input checked="" type="checkbox"/> Both (please mark one)							
			Very happy				Unhappy		
			5	4	3	2	1		

Comment: Great painting

II. Please rate the PAINTERS:

	Good					Poor
Courteous and knowledgeable?	5	4	3	2	1	
Hard working?	5	4	3	2	1	
Neat and orderly job-site?	5	4	3	2	1	
Attention to detail?	5	4	3	2	1	
Clean-up upon job completion?	5	4	3	2	1	

Comment: good

III. Please rate MASTER PAINTING CO., LLC

	Good					Poor
How was our answering service?	5	4	3	2	1	
Returned your calls quickly?	5	4	3	2	1	
Met deadlines and kept appointments?	5	4	3	2	1	
Answered questions / addressed problems promptly?	5	4	3	2	1	
Polite, courteous and knowledgeable?	5	4	3	2	1	

Comment: good

IV. Would you use MASTER PAINTING CO., LLC in the future?

May we use you on our reference list? YES NO

Client Signature: [Signature] Date: 9/5/11





CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: DOUG NEAM Completion date: 8/25/11
 Address: Home phone:
B Work phone:

I. How do you feel about the PAINTING we did for

	Very happy		Unhappy
<input checked="" type="checkbox"/> Exterior	5 4 3		2 1
Interior			
Both (please mark one)			

Comment: ISREAL IS VERY REASONABLE, TRUSTWORTHY AND EASY TO WORK WITH

II. Please rate the PAINTERS:

	Good			Poor
Courteous and knowledgeable?	5 4 3			2 1
Hard working?	5 4 3			2 1
Neat and orderly job-site?	5 4 3			2 1
Attention to detail?	5 4 3			2 1
Clean-up upon job completion?	5 4 3			2 1

Comment: EXCELLENT WORK ALL AROUND

III. Please rate MASTER PAINTING CO., LLC

	Good			Poor
How was our answering service?	5 4 3			2 1
Returned your calls quickly?	5 4 3			2 1
Met deadlines and kept appointments?	5 4 3			2 1
Answered questions / addressed problems promptly?	5 4 3			2 1
Polite, courteous and knowledgeable?	5 4 3			2 1

Comment: _____

IV. Would you use MASTER PAINTING CO., LLC in the future? YES NO
 May we use you on our reference list? YES NO

Client Signature Date 8/26/11



CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: Jonas Completion date: 01/16/11

Address: Home phone:
Work phone: _____

I. How do you feel about the PAINTING we did for
 Exterior Interior Both (please mark one) 5 Very happy 4 3 2 1 Unhappy

Comment: _____

II. Please rate the PAINTERS:
Courteous and knowledgeable? 5 Good 4 3 2 1 Poor
Hard working? 5 4 3 2 1
Neat and orderly job-site? 5 4 3 2 1
Attention to detail? 5 4 3 2 1
Clean-up upon job completion? 5 4 3 2 1

Comment: _____

III. Please rate MASTER PAINTING CO., LLC
How was our answering service? 5 Good 4 3 2 1 Poor
Returned your calls quickly? 5 4 3 2 1
Met deadlines and kept appointments? 5 4 3 2 1
Answered questions / addressed problems promptly? 5 4 3 2 1
Polite, courteous and knowledgeable? 5 4 3 2 1

Comment: Great work !!

IV. Would you use MASTER PAINTING CO., LLC in the future? YES NO
May we use you on our reference list? YES NO

Client Signature: Norey Jonas Date: 1/16/11





CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: Lorenzo Villagas Completion date: 2-21-11

Address: Home phone:

Work phone: _____

I. How do you feel about the PAINTING we did for
 Exterior Interior Both (please mark one) Very happy Unhappy

Comment: _____

II. Please rate the PAINTERS:	Good			Poor
Courteous and knowledgeable?	<u>5</u> 4	3	2	1
Hard working?	<u>5</u> 4	3	2	1
Neat and orderly job-site?	<u>5</u> 4	3	2	1
Attention to detail?	<u>5</u> 4	3	2	1
Clean-up upon job completion?	<u>5</u> 4	3	2	1

Comment: _____

III. Please rate MASTER PAINTING CO., LLC	Good			Poor
How was our answering service?	<u>5</u> 4	3	2	1
Returned your calls quickly?	<u>5</u> 4	3	2	1
Met deadlines and kept appointments?	<u>5</u> 4	3	2	1
Answered questions / addressed problems promptly?	<u>5</u> 4	3	2	1
Polite, courteous and knowledgeable?	<u>5</u> 4	3	2	1

Comment: _____

IV. Would you use MASTER PAINTING CO., LLC in the future? YES NO
May we use you on our reference list? YES NO

Client Signature: Lorenzo Villagas Date: 2/21/11



Sandy Bower **CUSTOMER COMMENT CARD**

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: John Bower Completion date: June 6, 2005
 Address: Home phone:
 Work phone: _____

I. How do you feel about the PAINTING we did for

	Very happy		Unhappy
<input checked="" type="checkbox"/> Exterior	5	4 3	2 1
Interior			
Both (please mark one)			

Comment: _____

II. Please rate the PAINTERS:

	Good			Poor
Courteous and knowledgeable?	5	4 3	2	1
Hard working?	5	4 3	2	1
Neat and orderly job-site?	5	4 3	2	1
Attention to detail?	5	4 3	2	1
Clean-up upon job completion?	5	4 3	2	1

Comment: _____

III. Please rate MASTER PAINTING CO., LLC

	Good			Poor
How was our answering service?	5	4 3	2	1
Returned your calls quickly?	5	4 3	2	1
Met deadlines and kept appointments?	5	4 3	2	1
Answered questions / addressed problems promptly?	5	4 3	2	1
Polite, courteous and knowledgeable?	5	4 3	2	1

Comment: _____

IV. Would you use MASTER PAINTING CO., LLC in the future?
 May we use you on our reference list?

	<input checked="" type="radio"/> YES	NO
	<input checked="" type="radio"/> YES	NO

Client Signature John Bower Date June 8, 2005



CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: Scott + Pia Griffith Completion date: 5-8-10
 Address: Home phone:
 Work phone:

I. How do you feel about the PAINTING we did for

	Very happy	Unhappy
<input checked="" type="checkbox"/> Exterior	5 4 3	2 1
Interior		
Both (please mark one)		

Comment: We were very pleased with how quickly it was done and how it looked when finished. Thank You!

II. Please rate the PAINTERS:

	Good	Poor
Courteous and knowledgeable?	5 4 3	2 1
Hard working?	5 4 3	2 1
Neat and orderly job-site?	5 4 3	2 1
Attention to detail?	5 4 3	2 1
Clean-up upon job completion?	5 4 3	2 1

Comment: _____

III. Please rate MASTER PAINTING CO., LLC

	Good	Poor
How was our answering service?	5 4 3	2 1
Returned your calls quickly?	5 4 3	2 1
Met deadlines and kept appointments?	5 4 3	2 1
Answered questions / addressed problems promptly?	5 4 3	2 1
Polite, courteous and knowledgeable?	5 4 3	2 1

Comment: _____

IV. Would you use MASTER PAINTING CO., LLC in the future? YES NO
 May we use you on our reference list? YES NO

Client Signature: *Scott Griffith* Date: 5/8/10



CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: Joannie Pelszynska Completion date: 5/3/2010
 Address: Home phone:
La Work phone:

I. How do you feel about the PAINTING we did for

<input type="checkbox"/> Exterior	<input checked="" type="checkbox"/> Interior	Both (please mark one)		Very happy		Unhappy		
				5	4	3	2	1

Comment: _____

II. Please rate the PAINTERS:

	Good				Poor
Courteous and knowledgeable?	5	4	3	2	1
Hard working?	5	4	3	2	1
Neat and orderly job-site?	5	4	3	2	1
Attention to detail?	5	4	3	2	1
Clean-up upon job completion?	5	4	3	2	1

Comment: efficient, kept home clean and worked very quickly but did a beautiful job

III. Please rate MASTER PAINTING CO., LLC

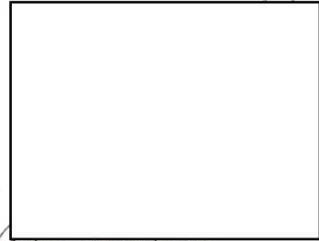
	Good				Poor
How was our answering service?	5	4	3	2	1
Returned your calls quickly?	5	4	3	2	1
Met deadlines and kept appointments?	5	4	3	2	1
Answered questions / addressed problems promptly?	5	4	3	2	1
Polite, courteous and knowledgeable?	5	4	3	2	1

Comment: _____

IV. Would you use MASTER PAINTING CO., LLC in the future? YES NO
 May we use you on our reference list? YES NO

Client Signature Joannie Pelszynska Date 5-3-10





CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: HUE TRAN Completion date: 10-02-09
 Address: [Redacted] Home phone: [Redacted]
 Work phone: _____

I. How do you feel about the PAINTING we did for

	Very happy			Unhappy
<input checked="" type="checkbox"/> Exterior	5	4	3	2
Interior				1
Both (please mark one)				

Comment: _____

II. Please rate the PAINTERS:

	Good			Poor
Courteous and knowledgeable?	5	4	3	2
Hard working?	5	4	3	2
Neat and orderly job-site?	5	4	3	2
Attention to detail?	5	4	3	2
Clean-up upon job completion?	5	4	3	2
				1

Comment: _____

III. Please rate MASTER PAINTING CO., LLC

	Good			Poor
How was our answering service?	5	4	3	2
Returned your calls quickly?	5	4	3	2
Met deadlines and kept appointments?	5	4	3	2
Answered questions / addressed problems promptly?	5	4	3	2
Polite, courteous and knowledgeable?	5	4	3	2
				1

Comment: _____

IV. Would you use MASTER PAINTING CO., LLC in the future? YES NO
 May we use you on our reference list? YES NO

Client Signature [Signature] Date 10-02-09





Master Painting Company, LLC



CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: Josie Arellano Completion date: April 30, 2010
 Address: Home phone:
 No Work phone:

I. How do you feel about the PAINTING we did for

<input type="checkbox"/> Exterior	<input checked="" type="checkbox"/> Interior	<input type="checkbox"/> Both (please mark one)	Very happy			Unhappy
			(5) 4	3	2	1

Comment: The painting was very nice. The colors were just the way I like them.

II. Please rate the PAINTERS:

Courteous and knowledgeable?	Good				Poor
Hard working?	(5) 4	3	2	1	
Neat and orderly job-site?	(5) 4	3	2	1	
Attention to detail?	(5) 4	3	2	1	
Clean-up upon job completion?	(5) 4	3	2	1	

Comment: The men you have working for you were very nice and they did a wonderful job. with the ~~the~~ rooms that were painted, its looks so much better.

III. Please rate MASTER PAINTING CO., LLC

How was our answering service?	Good				Poor
Returned your calls quickly?	(5) 4	3	2	1	
Met deadlines and kept appointments?	(5) 4	3	2	1	
Answered questions / addressed problems promptly?	(5) 4	3	2	1	
Polite, courteous and knowledgeable?	(5) 4	3	2	1	

Comment: I would certainly recomed this company to any of my friends. Family,

IV. Would you use MASTER PAINTING CO., LLC in the future? YES NO
 May we use you on our reference list? YES NO

Client Signature Josie Arellano Date April 30, 2010



CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: Malcolm + Ebony Lester Completion date: 2-05-09

Address: Home phone:

Work phone:

I. How do you feel about the PAINTING we did for
 Exterior Interior Both (please mark one) **Very happy** **Unhappy**
5 4 3 2 1

Comment: Professional + courteous

II. Please rate the PAINTERS:
Courteous and knowledgeable? **Good** 4 3 2 **Poor** 1
5 4 3 2 1
Hard working? 5 4 3 2 1
Neat and orderly job-site? 5 4 3 2 1
Attention to detail? 5 4 3 2 1
Clean-up upon job completion? 5 4 3 2 1

Comment: _____

III. Please rate MASTER PAINTING CO., LLC
How was our answering service? **Good** 4 3 2 **Poor** 1
5 4 3 2 1
Returned your calls quickly? 5 4 3 2 1
Met deadlines and kept appointments? 5 4 3 2 1
Answered questions / addressed problems promptly? 5 4 3 2 1
Polite, courteous and knowledgeable? 5 4 3 2 1

Comment: _____

IV. Would you use MASTER PAINTING CO., LLC in the future? **YES** NO
May we use you on our reference list? **YES** NO

Client Signature [Signature] Date 02-06-09





CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: Isaac + Kathleen Jirón Completion date: 1/28/09

Address: Home phone:

Work phone: -

I. How do you feel about the PAINTING we did for

<input checked="" type="checkbox"/> Exterior	Interior	Both (please mark one)	Very happy			Unhappy
			<u>5</u>	4	3	2 1

Comment: _____

II. Please rate the PAINTERS:

	Good				Poor
Courteous and knowledgeable?	<u>5</u>	4	3	2	1
Hard working?	<u>5</u>	4	3	2	1
Neat and orderly job-site?	<u>5</u>	4	3	2	1
Attention to detail?	<u>5</u>	4	3	2	1
Clean-up upon job completion?	<u>5</u>	4	3	2	1

Comment: The painters were hard working and very polite.

III. Please rate MASTER PAINTING CO., LLC

	Good				Poor
How was our answering service?	<u>5</u>	4	3	2	1
Returned your calls quickly?	<u>5</u>	4	3	2	1
Met deadlines and kept appointments?	<u>5</u>	4	3	2	1
Answered questions / addressed problems promptly?	<u>5</u>	4	3	2	1
Polite, courteous and knowledgeable?	<u>5</u>	4	3	2	1

Comment: Good work. Easy to work with.

IV. Would you use MASTER PAINTING CO., LLC in the future?
 May we use you on our reference list?

YES NO
YES NO

Client Signature: Kathleen Jirón Date: 1/28/09



CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: PAULINE J. STARKS Completion date: 5-7-08
 Address: Home phone:
 Work phone: _____

I. How do you feel about the PAINTING we did for
 Exterior Interior Both (please mark one) Very happy Unhappy
5 4 3 2 1
 Comment: FAST & GOOD WORKER. VERY PLEASANT

II. Please rate the PAINTERS:

	Good				Poor
Courteous and knowledgeable?	5	4	3	2	1
Hard working?	5	4	3	2	1
Neat and orderly job-site?	5	4	3	2	1
Attention to detail?	5	4	3	2	1
Clean-up upon job completion?	5	4	3	2	1

 Comment: _____

III. Please rate MASTER PAINTING CO., LLC

	Good				Poor
How was our answering service?	5	4	3	2	1
Returned your calls quickly?	5	4	3	2	1
Met deadlines and kept appointments?	5	4	3	2	1
Answered questions / addressed problems promptly?	5	4	3	2	1
Polite, courteous and knowledgeable?	5	4	3	2	1

 Comment: _____

IV. Would you use MASTER PAINTING CO., LLC in the future?
 May we use you on our reference list? YES NO
YES NO
 Client Signature Pauline Starks Date 5/7/08





CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: Huetz Completion date: 07-06-07
 Address: Home phone:
Lat Work phone: _____

I. How do you feel about the PAINTING we did for

	Very happy	Unhappy
<input checked="" type="checkbox"/> Exterior	5 4 3	2 1
Interior		
Both (please mark one)		

Comment: _____

II. Please rate the PAINTERS:

	Good				Poor
Courteous and knowledgeable?	5	4	3	2	1
Hard working?	5	4	3	2	1
Neat and orderly job-site?	5	4	3	2	1
Attention to detail?	5	4	3	2	1
Clean-up upon job completion?	5	4	3	2	1

Comment: _____

III. Please rate MASTER PAINTING CO., LLC

	Good				Poor
How was our answering service?	5	4	3	2	1
Returned your calls quickly?	5	4	3	2	1
Met deadlines and kept appointments?	5	4	3	2	1
Answered questions / addressed problems promptly?	5	4	3	2	1
Polite, courteous and knowledgeable?	5	4	3	2	1

Comment: _____

IV. Would you use MASTER PAINTING CO., LLC in the future?
 May we use you on our reference list? YES NO

Client Signature Huetz Date 07-06-07



CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: ED Houston Completion date: 7/11/07

Address: [Redacted] Home phone: [Redacted]
Lit Work phone: [Redacted]

I. How do you feel about the PAINTING we did for
 Exterior Interior Both (please mark one) Very happy Unhappy
5 4 3 2 1

Comment: _____

II. Please rate the PAINTERS:	Good				Poor
Courteous and knowledgeable?	5	4	3	2	1
Hard working?	5	4	3	2	1
Neat and orderly job-site?	5	4	3	2	1
Attention to detail?	5	4	3	2	1
Clean-up upon job completion?	5	4	3	2	1

Comment: _____

III. Please rate MASTER PAINTING CO., LLC	Good				Poor
How was our answering service?	5	4	3	2	1
Returned your calls quickly?	5	4	3	2	1
Met deadlines and kept appointments?	5	4	3	2	1
Answered questions / addressed problems promptly?	5	4	3	2	1
Polite, courteous and knowledgeable?	5	4	3	2	1

Comment: Ised is a "great" to work with!

IV. Would you use MASTER PAINTING CO., LLC in the future? YES NO
May we use you on our reference list? YES NO

Client Signature [Signature] Date 7/11/07





CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: Joe Kidd Completion date: 7-02-07
 Address: Home phone:
LA Work phone: /

I. How do you feel about the PAINTING we did for

<input checked="" type="checkbox"/> Exterior	Interior	Both (please mark one)	Very happy			Unhappy
			5	<u>4</u>	3	2 1

Comment: _____

II. Please rate the PAINTERS:

	Good				Poor
Courteous and knowledgeable?	<u>5</u>	4	3	2	1
Hard working?	<u>5</u>	4	3	2	1
Neat and orderly job-site?	<u>5</u>	4	3	2	1
Attention to detail?	5	<u>4</u>	3	2	1
Clean-up upon job completion?	5	<u>4</u>	3	2	1

Comment: _____

III. Please rate MASTER PAINTING CO., LLC

	Good				Poor
How was our answering service?	<u>5</u>	4	3	2	1
Returned your calls quickly?	<u>5</u>	4	3	2	1
Met deadlines and kept appointments?	<u>5</u>	4	3	2	1
Answered questions / addressed problems promptly?	<u>5</u>	4	3	2	1
Polite, courteous and knowledgeable?	<u>5</u>	4	3	2	1

Comment: _____

IV. Would you use MASTER PAINTING CO., LLC in the future? YES NO
 May we use you on our reference list? YES NO

Client Signature James P. Kidd Date 7-15-07





Master Painting Company, LLC



CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: John Teles Completion date: 6/13/07

Address: Home phone:
 Work phone:

I. How do you feel about the PAINTING we did for

			Very happy			Unhappy
<input checked="" type="checkbox"/> Exterior	Interior	Both (please mark one)	(5) 4	3	2	1

Comment: _____

II. Please rate the PAINTERS:

	Good			Poor
Courteous and knowledgeable?	(5) 4	3	2	1
Hard working?	(5) 4	3	2	1
Neat and orderly job-site?	(5) 4	3	2	1
Attention to detail?	(5) 4	3	2	1
Clean-up upon job completion?	(5) 4	3	2	1

Comment: _____

III. Please rate MASTER PAINTING CO., LLC

	Good			Poor
How was our answering service?	(5) 4	3	2	1
Returned your calls quickly?	(5) 4	3	2	1
Met deadlines and kept appointments?	(5) 4	3	2	1
Answered questions / addressed problems promptly?	(5) 4	3	2	1
Polite, courteous and knowledgeable?	(5) 4	3	2	1

Comment: We were very very satisfied!

IV. Would you use MASTER PAINTING CO., LLC in the future? YES NO
 May we use you on our reference list? YES NO

Client Signature John Teles Date 6/13/07



CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: Velia B. FitzGerald Completion date: 6-1-07

Address: Home phone:
Work phone:

I. How do you feel about the PAINTING we did for
 Exterior Interior Both (please mark one) Very happy 5 4 3 2 1 Unhappy

Comment: Wonderful, beautiful job

II. Please rate the PAINTERS:
Courteous and knowledgeable? Good 5 4 3 2 1 Poor
Hard working? 5 4 3 2 1
Neat and orderly job-site? 5 4 3 2 1
Attention to detail? 5 4 3 2 1
Clean-up upon job completion? 5 4 3 2 1

Comment: Well done

III. Please rate MASTER PAINTING CO., LLC
How was our answering service? Good 5 4 3 2 1 Poor
Returned your calls quickly? 5 4 3 2 1
Met deadlines and kept appointments? 5 4 3 2 1
Answered questions / addressed problems promptly? 5 4 3 2 1
Polite, courteous and knowledgeable? 5 4 3 2 1

Comment: Very polite & courteous

IV. Would you use MASTER PAINTING CO., LLC in the future? YES NO
May we use you on our reference list? YES NO

Client Signature Velia B. FitzGerald Date 6-1-07



CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: Seng Sayavong Completion date: 5/3/07
 Address: Home phone:
 Work phone: _____

I. How do you feel about the PAINTING we did for

	Very happy		Unhappy
<input checked="" type="checkbox"/> Exterior	<input checked="" type="checkbox"/> 4	3	<input type="checkbox"/> 2
Interior			<input type="checkbox"/> 1
Both (please mark one)			

Comment: _____

II. Please rate the PAINTERS:

	Good				Poor
Courteous and knowledgeable?	<input checked="" type="checkbox"/> 4	3	2	1	<input type="checkbox"/>
Hard working?	<input checked="" type="checkbox"/> 4	3	2	1	<input type="checkbox"/>
Neat and orderly job-site?	<input checked="" type="checkbox"/> 4	3	2	1	<input type="checkbox"/>
Attention to detail?	<input checked="" type="checkbox"/> 4	3	2	1	<input type="checkbox"/>
Clean-up upon job completion?	<input checked="" type="checkbox"/> 4	3	2	1	<input type="checkbox"/>

Comment: _____

III. Please rate MASTER PAINTING CO., LLC

	Good				Poor
How was our answering service?	<input checked="" type="checkbox"/> 4	3	2	1	<input type="checkbox"/>
Returned your calls quickly?	<input checked="" type="checkbox"/> 4	3	2	1	<input type="checkbox"/>
Met deadlines and kept appointments?	<input checked="" type="checkbox"/> 4	3	2	1	<input type="checkbox"/>
Answered questions / addressed problems promptly?	<input checked="" type="checkbox"/> 4	3	2	1	<input type="checkbox"/>
Polite, courteous and knowledgeable?	<input checked="" type="checkbox"/> 4	3	2	1	<input type="checkbox"/>

Comment: _____

IV. Would you use MASTER PAINTING CO., LLC in the future? YES NO
 May we use you on our reference list? YES NO

Client Signature Seng Sayavong Date _____





CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: Sheldon Pantor Completion date: 5/20/07
 Address: Home phone:
 Work phone: _____

I. How do you feel about the PAINTING we did for

<input type="checkbox"/> Exterior	<input type="checkbox"/> Interior	<input checked="" type="checkbox"/> Both (please mark one)	Very happy		Unhappy
			5	4	3
					2
					1

Comment: _____

II. Please rate the PAINTERS:

	Good				Poor
Courteous and knowledgeable?	5	4	3	2	1
Hard working?	5	4	3	2	1
Neat and orderly job-site?	5	4	3	2	1
Attention to detail?	5	4	3	2	1
Clean-up upon job completion?	5	4	3	2	1

Comment: _____

III. Please rate MASTER PAINTING CO., LLC

	Good				Poor
How was our answering service?	5	4	3	2	1
Returned your calls quickly?	5	4	3	2	1
Met deadlines and kept appointments?	5	4	3	2	1
Answered questions / addressed problems promptly?	5	4	3	2	1
Polite, courteous and knowledgeable?	5	4	3	2	1

Comment: _____

IV. Would you use MASTER PAINTING CO., LLC in the future?

May we use you on our reference list?	<input checked="" type="checkbox"/> YES			<input type="checkbox"/> NO
	<input checked="" type="checkbox"/> YES			<input type="checkbox"/> NO

Client Signature: Sheldon Pantor Date: 5/21/07



CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: JERRY HAMILTON Completion date: 5/14/07

Address: Home phone: _____

Work phone:

I. How do you feel about the PAINTING we did for
 Exterior Interior Both (please mark one) Very happy 5 4 3 2 1 Unhappy

Comment: IT WAS A MAJOR PROJECT WITH SOME DARK SURFACES TO COVER.

II. Please rate the PAINTERS:	Good				Poor
Courteous and knowledgeable?	5	4	3	2	1
Hard working?	5	4	3	2	1
Neat and orderly job-site?	5	4	3	2	1
Attention to detail?	5	4	3	2	1
Clean-up upon job completion?	5	4	3	2	1

Comment: _____

III. Please rate MASTER PAINTING CO., LLC	Good				Poor
How was our answering service?	5	4	3	2	1
Returned your calls quickly?	5	4	3	2	1
Met deadlines and kept appointments?	5	4	3	2	1
Answered questions / addressed problems promptly?	5	4	3	2	1
Polite, courteous and knowledgeable?	5	4	3	2	1

NOT OBSERVED

Comment: _____

IV. Would you use MASTER PAINTING CO., LLC in the future? YES NO
May we use you on our reference list? YES NO

Client Signature [Signature] Date 5/14/07



CUSTOMER COMMENT CARD

Thank you for using Master Painting Co., LLC for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the job-site foreman, or to our office upon the completion of your job. Thank you!

Customer Name: Ana Harding Completion date: _____

Address: Home phone:

Work phone:

I. How do you feel about the PAINTING we did for

<input checked="" type="checkbox"/> Exterior	<input type="checkbox"/> Interior	<input type="checkbox"/> Both (please mark one)							
			Very happy					Unhappy	
			5	4	3	2	1		

Comment: The job was done with great attention to detail.

II. Please rate the PAINTERS:

	Good				Poor
Courteous and knowledgeable?	5	4	3	2	1
Hard working?	5	4	3	2	1
Neat and orderly job-site?	5	4	3	2	1
Attention to detail?	5	4	3	2	1
Clean-up upon job completion?	5	4	3	2	1

Comment: Very courteous. They are the kinda workers that listen to the customer and care for the customer's feedback.

III. Please rate MASTER PAINTING CO., LLC

	Good				Poor
How was our answering service?	5	4	3	2	1
Returned your calls quickly?	5	4	3	2	1
Met deadlines and kept appointments?	5	4	3	2	1
Answered questions / addressed problems promptly?	5	4	3	2	1
Polite, courteous and knowledgeable?	5	4	3	2	1

Comment: The job was done quickly but with extreme care.

IV. Would you use MASTER PAINTING CO., LLC in the future? YES NO

May we use you on our reference list? absolutely! YES NO

Client Signature: [Signature] Date: 03/25/07



customer comment card

Thank you for using Master Painting Co.® for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the Job Site Supervisor, or to our office, upon the completion of your paint job. Thank you!

Customer Name: Henria Holman Completion Date: 7/16/11
 Address: Home Phone:
Ban Work Phone:
 Crew Members/Painters: Israel / Victor et. al.

1. How do you feel about the PAINTING we did for you? Very Happy Unhappy

	5	4	3	2	1
--	---	---	---	---	---

Exterior Interior Both (Please check one)

Comments: _____

2. Please rate the PAINTERS:

	Good				Poor
Courteous and knowledgeable?	5	4	3	2	1
Hardworking?	5	4	3	2	1
Neat and orderly job-site?	5	4	3	2	1
Attention to detail?	5	4	3	2	1
Clean-up upon job completion?	5	4	3	2	1

Comments: Great crew, would highly recommend them.

3. Please rate MASTER PAINTING CO.

	Good				Poor
How was our answering service?	5	4	3	2	1
Returned your calls quickly?	5	4	3	2	1
Met deadlines and kept appointments?	5	4	3	2	1
Answered questions/addressed problems promptly?	5	4	3	2	1
Polite, courteous and knowledgeable?	5	4	3	2	1

Comments: _____

4. Would you use MASTER PAINTING CO. in the future? YES NO
 May we use you on our reference list? YES NO

Client Signature: [Signature] Date: 7/16/11



OK

customer comment card

Thank you for using Master Painting Co.® for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the Job Site Supervisor, or to our office, upon the completion of your paint job. Thank you!

Customer Name: Both Wetters Completion Date: 6/8/2011
 Address: _____ Home Phone: _____
 Work Phone: _____
 Crew Members/Painters: _____

1. How do you feel about the PAINTING we did for you?

	Very Happy				Unhappy
	5	4	3	2	1

Exterior Interior Both (Please check one)
 Comments: _____

2. Please rate the PAINTERS:

	Good				Poor
	5	4	3	2	1

Courteous and knowledgeable? 5
 Hardworking? 5
 Neat and orderly job-site? 5
 Attention to detail? 5
 Clean-up upon job completion? 5
 Comments: Very pleasant experience
and SO QUICKLY DONE!

3. Please rate MASTER PAINTING CO.

	Good				Poor
	5	4	3	2	1

How was our answering service? 5
 Returned your calls quickly? 5
 Met deadlines and kept appointments? 5
 Answered questions/addressed problems promptly? 5
 Polite, courteous and knowledgeable? 5
 Comments: _____

4. Would you use MASTER PAINTING CO. in the future : YES NO
 May we use you on our reference list? YES NO

Client Signature Elwetters Date: 6/8/2011



EX

customer comment card

Thank you for using Master Painting Co.® for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the Job Site Supervisor, or to our office, upon the completion of your paint job. Thank you!

Customer Name: Lesley Draper Completion Date: 6/2/11
 Address: Home Phone:
 Work Phone:
 Crew Members/Painters: Israel

1. How do you feel about the PAINTING we did for you? Very Happy Unhappy

	5	4	3	2	1
--	---	---	---	---	---

Exterior Interior Both (Please check one)
 Comments: I think it looks very nice

2. Please rate the PAINTERS:

	Good				Poor
Courteous and knowledgeable?	5	4	3	2	1
Hardworking?	5	4	3	2	1
Neat and orderly job-site?	5	4	3	2	1
Attention to detail?	5	4	3	2	1
Clean-up upon job completion?	5	4	3	2	1

Comments: _____

3. Please rate the MASTER PAINTING CO.

	Good				Poor
How was our answering service? <u>didn't use</u>	5	4	3	2	1
Returned your calls quickly?	5	4	3	2	1
Met deadlines and kept appointments?	5	4	3	2	1
Answered questions/addressed problems promptly?	5	4	3	2	1
Polite, courteous and knowledgeable?	5	4	3	2	1

Comments: job was finished in two days rather than 4 so I was happy (double crew on my job)! Some of the plants got a little broken right next to the house

4. Would you use MASTER PAINTING CO. in the future : YES NO
 May we use you on our reference list? YES NO

Client Signature: [Signature] Date: 6/2/11



OK

customer comment card

Thank you for using Master Painting Co.® for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the Job Site Supervisor, or to our office, upon the completion of your paint job. Thank you!

Customer Name: Julie Smith Completion Date: June 14, 2011
 Address: Home Phone:
Bou Work Phone:
 Crew Members/Painters: _____

1. How do you feel about the PAINTING we did for you? Very Happy Unhappy

5	4	3	2	1
---	---	---	---	---

Exterior Interior Both (Please check one)
 Comments: It looks fabulous - very professional job.

2. Please rate the PAINTERS:

	Good			Poor
Courteous and knowledgeable?	5	4	3	2 1
Hardworking?	5	4	3	2 1
Neat and orderly job-site?	5	4	3	2 1
Attention to detail?	5	4	3	2 1
Clean-up upon job completion?	5	4	3	2 1

Comments: _____

3. Please rate the MASTER PAINTING CO.

	Good			Poor
How was our answering service?	5	4	3	2 1
Returned your calls quickly?	5	4	3	2 1
Met deadlines and kept appointments?	5	4	3	2 1
Answered questions/addressed problems promptly?	5	4	3	2 1
Polite, courteous and knowledgeable?	5	4	3	2 1

Comments: _____

4. Would you use MASTER PAINTING CO. in the future : YES NO

May we use you on our reference list? YES NO

Client Signature: Julie M. Smith Date: 6-14-11



OX

customer comment card

Thank you for using Master Painting Co.® for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the Job Site Supervisor, or to our office, upon the completion of your paint job. Thank you!

Customer Name: Kristi Ross Completion Date: 6/11/2011
 Address: [Redacted] Home Phone: [Redacted]
hou Work Phone: [Redacted]
 Crew Members/Painters: _____

1. How do you feel about the PAINTING we did for you? Very Happy Unhappy

	5	4	3	2	1
--	---	---	---	---	---

Exterior Interior Both (Please check one)
 Comments: painters went beyond my expectations and did some extra

2. Please rate the PAINTERS:

	Good				Poor
Courteous and knowledgeable?	5	4	3	2	1
Hardworking?	5	4	3	2	1
Neat and orderly job-site?	5	4	3	2	1
Attention to detail?	5	4	3	2	1
Clean-up upon job completion?	5	4	3	2	1

Comments: Very nice.

3. Please rate the MASTER PAINTING CO.

	Good				Poor
How was our answering service?	5	4	3	2	1
Returned your calls quickly?	5	4	3	2	1
Met deadlines and kept appointments?	5	4	3	2	1
Answered questions/addressed problems promptly?	5	4	3	2	1
Polite, courteous and knowledgeable?	5	4	3	2	1

Comments: _____

4. Would you use MASTER PAINTING CO. in the future : YES NO

May we use you on our reference list? YES NO

Client Signature _____ Date: _____



OK

customer comment card

Thank you for using Master Painting Co.® for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the Job Site Supervisor, or to our office, upon the completion of your paint job. Thank you!

Customer Name: T. Stibrany Completion Date: _____
 Address: _____ Home Phone: _____
 _____ Work Phone: _____
 Crew Members/Painters: _____

1. How do you feel about the PAINTING we did for you? **Very Happy** **Unhappy**
 5 4 3 2 1
 Exterior Interior Both (Please check one)
 Comments: _____
The painting work has been excellent.

2. Please rate the PAINTERS:

	Good				Poor
Courteous and knowledgeable?	5	4	3	2	1
Hardworking?	5	4	3	2	1
Neat and orderly job-site?	5	4	3	2	1
Attention to detail?	5	4	3	2	1
Clean-up upon job completion?	5	4	3	2	1

Comments: _____
The painters are great + have worked non-stop with care and dedication to their craft.

3. Please rate the MASTER PAINTING CO.

	Good				Poor
How was our answering service?	5	4	3	2	1
Returned your calls quickly?	5	4	3	2	1
Met deadlines and kept appointments?	5	4	3	2	1
Answered questions/addressed problems promptly?	5	4	3	2	1
Polite, courteous and knowledgeable?	5	4	3	2	1

Comments: _____
Overall I have been extremely pleased with quality & cost of this work. I would refer them (CostaPro) to others.

4. Would you use MASTER PAINTING CO. in the future : **YES** **NO**
 May we use you on our reference list? **YES** **NO**

Client Signature Teresa Stibrany Date: 5-31-11



OK

55% 1568.52

customer comment card

Thank you for using Master Painting Co.® for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the Job Site Supervisor, or to our office, upon the completion of your paint job. Thank you!

Customer Name: Tom Nelson Completion Date: 5/4/11
 Address: 54 Home Phone: _____
 Work Phone: _____
 Crew Members/Painters: _____

1. How do you feel about the PAINTING we did for you?

	Very Happy				Unhappy
	4	3	2	1	

Exterior Interior Both (Please check one)

Comments: _____

2. Please rate the PAINTERS:

	Good				Poor
	4	3	2	1	

Courteous and knowledgeable? 4

Hardworking? 4

Neat and orderly job-site? 4

Attention to detail? 4

Clean-up upon job completion? 4

Comments: Great crew, kept me informed. Stayed up when they said they would. Took extra efforts to keep things tidy and protected.

3. Please rate the MASTER PAINTING CO.

	Good				Poor
	4	3	2	1	

How was our answering service? 4

Returned your calls quickly? 4

Met deadlines and kept appointments? 4

Answered questions/addressed problems promptly? 4

Polite, courteous and knowledgeable? 4

Comments: _____

4. Would you use MASTER PAINTING CO. in the future : YES NO
 May we use you on our reference list? YES NO

Client Signature Tom Nelson Date: 5/4/11



0*

customer comment card

Thank you for using Master Painting Co.® for your house painting needs! We are striving to be the painting contractor in your neighborhood, and we know that your satisfaction is an important key to our success. With that in mind, your assistance in helping us improve our service would be greatly appreciated. Please take a few minutes to fill out the following questionnaire and return it to the Job Site Supervisor, or to our office, upon the completion of your paint job. Thank you!

Customer Name: MJ McCoy Completion Date: March 5, 2011
 Address: Home Phone:
 Work Phone: _____
 Crew Members/Painters: Israel

1. How do you feel about the PAINTING we did for you? Very Happy Unhappy

	5	4	3	2	1
--	---	---	---	---	---

Exterior Interior Both (Please check one)
 Comments: Our home looks so much better than it did the last time we had it professionally painted

2. Please rate the PAINTERS:

	Good				Poor
Courteous and knowledgeable?	5	4	3	2	1
Hardworking?	5	4	3	2	1
Neat and orderly job-site?	5	4	3	2	1
Attention to detail?	5	4	3	2	1
Clean-up upon job completion?	5	4	3	2	1

Comments: The crew was fantastic and easy to have around our house.

3. Please rate the MASTER PAINTING CO.

	Good				Poor
How was our answering service?	5	4	3	2	1
Returned your calls quickly?	5	4	3	2	1
Met deadlines and kept appointments?	5	4	3	2	1
Answered questions/addressed problems promptly?	5	4	3	2	1
Polite, courteous and knowledgeable?	5	4	3	2	1

Comments: Brian got our job scheduled and completed 3+ months ahead of time!

4. Would you use MASTER PAINTING CO. in the future : YES NO
 May we use you on our reference list? YES NO

Client Signature MJ McCoy Date: March 5, 2011